

# HERTZ AUSTRALIA CONDITION (EXCLUSIVE RATE)

Hertz Australia has over 200 depots nationwide with Australia's largest rental car fleet.

**1 Apr 09- 31 Mar 10**

**Price per vehicle per day - from Au\$**

CODE	CAR CATEGORY	CAR TYPE OR SIMILAR	MAX SEATS	Travel Dates	1-6		7-13		14-20	
					APT	DTN	APT	DTN	APT	DTN
X	Manual 3 door	Toyota Yaris Hatch	4	01/04/09-31/03/10	59	54	54	49	53	48
A	Manual 5 door	Toyota Yaris Hatch	4	01/04/09-31/03/10	63	58	56	51	54	49
B	Manual 2-4 door	Toyota Corolla Hatch	4/5	01/04/09-31/03/10	64	59	59	54	56	51
H	Auto 2-4 door	Toyoto Corolla Hatch	4/5	01/04/09-31/03/10	66	61	61	56	59	54
C	Auto 2-4door Sedan	Toyota Corolla Sedan	4/5	01/04/09-31/03/10	69	64	63	58	60	55
S	Auto 2-4 door	Toyota Camry Sedan	5	01/04/09-31/03/10	71	66	64	59	61	56
D	Auto 2-4 door	Toyota Aurion	5	01/04/09-31/03/10	73	69	68	63	64	59
E	Auto Wagon 2wd	Ford Territory	5	01/04/09-31/03/10	84	79	75	70	73	68
F	Auto 2-4 door	Ford Fairlane Ghia	5	01/04/09-31/03/10	110	104	98	93	85	86
T	Minibus Auto Van	Toyota Tarago	6/8	01/04/09-31/03/10	108	103	100	95	98	93

Note : Prices are guide only for Metropolitan Area 1

**Please Note:** \*\* Above is a guide only. The vehicles shown are examples. Specific models within a car class may vary in availability and features such as passenger seating, luggage capacity, equipment and mileage.

- \* APT= Airport
- \* DTN = Downtown

Vehicles include radio/cassette or radio/CD or radio/cassette  
 - Airconditioned and Drivers Airbag  
 - Power steering

Please note for car hire bookings it is now a requirement that the first passenger name in Calypso is the person renting/ driving the car. (This is the name that Hertz will book the car under). If the first passenger is not driving and/or does not have a licence Hertz may refuse the car rental.

**All information provided may vary and is subject to change without notice.**

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**AIRPORT EXCLUSIVE ACCIDENT EXCESS REDUCTION (AER) YEAR ROUND PROGRAM EXCL TASMANIA**

TOUR CODE: ITQASINC

Valid Market: Inbound

Valid Travel: 01Apr08 - 31Mar09

: 01Apr09 - 31Mar10

**INCLUSIONS:**-Unlimited Kilometres,Damage Cover (DC),Third Party Property (subject to excess),Government Stamp Duty,Third Party Injury Liability, Airport Concession Fee Recovery (ACFR),Vehicle Registration Recovery (VRR), Administration Recovery,GST @ 10%

**EXCLUSIONS:**-Accident Excess Reduction (AER)

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**DOWNTOWN EXCLUSIVE YEAR ROUND PROGRAM EXCL TASMANIA**

TOUR CODE: ITQASOAP

Valid Market: Inbound                      Valid Travel: 01Apr08-31Mar09/01Apr09-31Mar10

**INCLUSIONS:**-Unlimited Kilometres,Damage Cover (DC),Third Party Property (subject to excess),Government Stamp Duty,Third Party Injury Liability, Vehicle Registration Recovery (VRR),Administration Recovery,GST @ 10%

**EXCLUSIONS:**-Apt Concession Fee Recovery (ACFR),Accident Excess Reduction (AER)

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**DRIVING REGULATIONS :**

DRIVING REGULATIONS:

Minimum rental age:

21 Years for car class X,A,B,H,C,S,G,D,E,I,P,F,T,V,and R

25 Years for car class M

Tasmania requires a minimum age of 21 years for all vehicle categories

\*Provisional licences held for a period of 12 months are \*Minimum age restrictions apply. Restricted Licences are permitted \* Restricted licences are not permitted.

Young driver surcharge: Drivers from 21 to 24 years will be required to pay a surcharge of A\$27.50 per day (inc GST). Maximum fee A\$192.50 per rental (incl GST)

Maximum rental age: There is no set maximum driving age, however, a medical certificate is recommended from drivers over 75years. Ultimately it is the locations's decision if they will rent to a driver over the age of 75 years.

Drivers Licence: Renters must a valid driver's licence that has been held for at least one year. A foreign driver's licence issued in a language other than English must be accompanied by a certified English translation of the licence or a current International Drivers Permit. Both the International Drivers Permit and the drivers national drivers licence must be presented at the time of rental.

Additional Drivers:

Additional drivers are free of charge. Minimum rental age and other requirements (including young driver surcharge) will be the same as for renter. Additional authorised drivers must be registered on an Additional Drivers Application . The Application forms part of the Rental Agreement. Damages caused by total or partial immersion in water including crossing a waterway is considered full responsibility. Water damage other than total or partial immersion in water is limited to the amount of the ADE plus and excess of \$2200. The total payable on 2WD vehicles is \$5500 and the total payable on 4WD vehicles \$6600.

#### **DEPOSITS :**

All rentals are subject to a deposit to cover additional costs such as Optional Renter Protection Services and Fuel. Hertz accepts all major credit cards (Hertz Charge Cards are not accepted). Third party credit cards are not accepted. The credit card presented must be in the name of the authorised renter. If the authorised renter does not hold a card acceptable to Hertz, please refer to the CASH DEPOSIT clause.

#### **CASH DEPOSITS**

Authorised renters presenting an Inclusive Tour Voucher (ITV) and no credit card will be required to leave a minimum minimum deposit of A\$400.00 (A\$ Travellers Cheques acceptable) Cash deposits are only acceptable on car groups X,A,B,H,C,S,D and E

\*Cash Deposits are NOT accepted at the Broome & Kununurra locations.

Cash payments upon completion of the rental irrespective of whether a credit card has been submitted for the deposit at the beginning of the rental.

#### **RENTAL PERIOD**

One rental day consists of 24 consecutive hours.

#### **EXTENSION OF RENTAL**

Should a customer wish to extend the prepaid rental period, additional days will be charged, direct to the customer, at the local Hertz 'Extra Days' rate.

#### **LATE RETURN**

When returning the vehicle, Hertz allows a grace period of 59 minutes after which the clients will be liable for late return. Late return charges are as follows:

1 hour late      one half day of the "Extra Days" rate will apply  
2 hours late      one full day of the "Extra Days" rate will apply

Any additional options, ie : AER etc, purchased at the commencement of rental, the full cost will be due for each full or partial rental day.

#### **UPGRADE**

Voluntary upgrades as purchased at time of rental will be charged, direct to the customer, at the locally applicable upgrade rate. All upgrades are subject to availability.

## **VICTORIA RENTALS**

Please note due to the LEVEL 3 WATER RESTRICTIONS in Victoria, Hertz are unable to wash the exterior of cars at Melbourne Airport. Therefore, the appearance of the vehicle may not be up to the usual Hertz standard.

## **DRIVING RESTRICTIONS**

Damage Cover(DC) is invalid under the following circumstances :

### **TASMANIA**

Vehicles cannot be driven into or out of Tasmania.

All Vehicles may be driven on unsealed roads however the damage excess has increased to A\$2500.

### **ALPINE RESORTS**

Vehicles may not be driven above the snow line without the purchase of "SNO" option. See section 7.4, Accident Damages, for details.

### **UNSEALED ROADS**

2WD Vehicles cannot drive on unsealed roads, except roads under repair and short access roads to National Parks, State Park, tourist attractions or holiday accommodation. (excluding Kangaroo Island where cars cannot be driven on unsealed roads at all). 4WD Vehicles may be taken on unsealed roads, but can only be driven on recognised roads or tracks. Off road driving is not permitted.

BEACH/SALT WATER - Vehicles cannot be taken on any beach or be taken into or exposed to salt water. Only 4WD vehicles may be taken to/from Fraser Island.

### **CLASS X and A VEHICLES**

Class X and A vehicles collected from any participating location cannot be driven into Western Australia or the Northern Territory.

NORTHERN TERRITORY - Vehicles are not permitted to be driven into Jim Jim Falls or Twin Fall. Only 4WD vehicles may be taken on the Mereenie Loop Road.

WESTERN AUSTRALIA - Only class R vehicles may be driven on the Gibb River Road, the Tunnel Creek Road, the Windjana Gorge Road, the Cape Leveque Road or to the Bungle Bungles.

SOUTH AUSTRALIA - Vehicles may not be driven north from the Oodnadatta Track. This includes the following areas : Dalhousie Springs, Mount Dare, Witjira National Park, Pedirka Desert.

KANGAROO ISLAND - Only 2WD vehicles may be taken to Kangaroo Island, 4WD vehicles must be returned one way Island. One rentals are not available to/from the Island. We will enforce our policy that 2WD vehicles are not to be driven on unsealed roads on Kangaroo Island. This policy is strictly enforced. Failure to comply will result with the renter accepting full responsibility for all damage.

TRAINS - Hertz vehicles may not be taken on trains.

### **DUSK to DAWN DRIVING:**

Night driving is NOT allowed in any region designated as remote ( Northern Territory, Kimberley, Exmouth, Kangaroo Island). This is road safety issue. If an accident occurs between dusk and dawn the renter is responsible for all damage irrespective of the circumstances.

### **ONE WAY RENTALS**

All One Way Fees are collected at the Hertz Location at time of rental and cannot be prepaid.

### **ONE WAY FEES**

All One Way Rentals must be for a minimum of 7 days and will incur a fee of A\$990.

A fuel surcharge of 7-15% may be charged for all vehicles picked up or dropped off in the remote region.

Only vehicle groups specified in the below grid are available for one way rentals.

DESTINATION	MINIMUM DAYS	FEE
WITHIN METRO REGION (excluding Perth)	3+	FREE
Car Groups: B H C S D E F T		
Car Groups: V R	7+	\$660
WITHIN TASMANIA		
Car Groups: B H C S D E T M V	1+	FREE
BME to/from KNX		
Car Groups: B H D V R	3+	A\$880
WITHIN NT		
Car Groups: B,H,S,D,E,F,T,V,R	1-2	A\$220
	3+	FREE
ADL TO/FROM NT LOCATIONS		
Car Groups: B,H,C,S,D,E,F,T,V,R	7+	FREE
FROM PER, MEL, SYD, BNE, CNS, to TO DRW, ASP, AYQ		
Car Groups: H,C,S,D,E	7+	A\$440
	14+	A\$220

Airport or downtown pick-ups are valid for rentals between 01Apr09 - 31Jul09.

\*\* Any rentals outside of these dates must be a minimum of 7 days and will incur a fee of A\$990.-

FROM DRW, ASP,AYQ TO MEL,SYD,BNE,CNS,PER		
Car Groups: H,C,S,D,E	7+	FREE
Car Groups: V,R	7+	A\$220

Valid airport or downtown pick-ups between 01Oct09 - 31Mar10

\*\* Any rentals outside of these dates must be a minimum of 7 days and will incur a fee of A\$990.-

BRISBANE to/from OOL APT, SURFERS PARADISE & MCY

Car Groups: B,H,C,S,D,E,F,T	1+	FREE
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TO/FROM MEL, SYD, BNE, OOL, SURFERS PARADISE		
Car Group: G	3+	FREE

\*Group X,A,I & P vehicles cannot be taken one way

\*Group G is limited to one way rentals between Mel,Syd,Bne,Ool & Surfers Paradise

\*A fuel surcharge of between 7-15% will apply for one way rentals incorporating Broome, Kununurra, Darwin, Ayers Rock, Alice Springs and Katherine.

\*Group M vehicles are available for one way hire between participating locations as specified. There is a minimum 7 days rental required and a one way fee of A\$440 (inc GST) will apply.

One ways originating from Kununurra are restricted to rentals to Broome/Perth/Darwin only

One ways originating from Broome are restricted to rentals to Kununurra/Perth/Darwin only

## ACCIDENT DAMAGES

Hertz Tour Rates in Australia include Damage Cover (subject to compliance with the standard rental terms and conditions are not breached), for the Hertz vehicle and/or Third Party Property. Accident Damage Excess applies per incident regardless of fault. This is the amount the renter contributes towards the loss of, or damage caused to, the Hertz vehicle and/or Third Party Property.

In the event of accident damage, an Accident Damages Excess (ADE) will apply. This is the amount the renter contributes to the loss of, or damage to, the Hertz vehicle. ADE can be reduced with the purchase of Optional Renter Protection (see below).

Single Vehicle Accident (SVA) means any incident in which the vehicle is involved, which does not involve the vehicle colliding with another moving vehicle, including but not limited to rollovers, collisions with animals and reversing into stationary objects.

Damage caused by total or partial immersion in water including crossing a waterway is considered full responsibility. Water Damage other than total or partial immersion in water is limited to the amount of the ADE plus an excess of \$2200. The total payable on 2WD vehicles is \$5500 and the total payable on 4WD vehicles is \$6600.

Hertz offers a range of optional Renter Protection Services as detailed below.

**MAX (Maximum Cover):**

MAX cover can be purchased at the rental counter. MAX is void if the vehicle is immersed in water, or if overhead or under body damage occurs to the vehicle. Reduces the ADE to Zero and reduces SVA to zero  
Includes Tyre and windscreen cover on 2WD cars only (excluding BME and KNX)  
Includes Windscreen cover on 4WD/AWD only (excluding BME and KNX)  
MAX is capped at 10 days per 30 day rental period

METRO CARS	ADE	SVA	COST	EXCESS REDUCED
				ADE
AER	\$3300	NIL	\$27.00	\$400
MAX	\$3300	NIL	\$34.90	\$0

REMOTE CARS	ADE	SVA	COST	EXCESS REDUCED
				AER + SVA = EXCESS
AER	\$3300	\$2200	\$27.90	\$400 + \$2200 = \$2600
MAX	\$3300	\$2200	\$34.90	\$0

4WDS	ADE	SVA	COST	EXCESS REDUCED
				ADE + SVA = EXCESS
AER	\$4400	\$4400	\$53	\$220 + \$220 = \$440

ALL LOCATIONS excluding Broome & Kununurra

4WD/AWD	ADE	SVA	COST	EXCESS REDUCED
MAX	\$4400	\$4400	\$62.00	\$0

BROOME & KUNUNURRA

4WD/AWD	ADE	SVA	COST	EXCESS REDUCED
MAX	\$4400	\$4400	\$62.00	\$0 (excluding Tyre & Windscreen)

Costs are per day

All amounts inclusive of GST and may be subject to ACFR and Admin Recovery (AR) charges.

Driving a Hertz vehicle in any Alpine Resort during the gazetted snow season or any area under conditions where a reasonable person would use snow chains is "Full Responsibility Use" under Hertz Terms and Conditions. In the event of damage to the vehicle, there is no cap or limit to the renter's liability to Hertz. The "SNO" Option reinstates ADE and is available at \$22.00 per day. Vehicles for this option are restricted to Classes D, E and F.

**OTHER INFORMATION** - The renter agrees to and accepts full responsibility for any of the following:  
NORTHERN TERRITORY: Any damage arising from a collision with an animal whilst the vehicle is being driven between the hours of sunset and sunrise.  
ALL LOCATIONS: Damage caused by negligence of the driver or any of the passengers of the vehicle is being (including immersion). Any damage caused by an action which results in a criminal charge being laid. Any damage caused to the body of the vehicle by sitting on the roof or climbing on the vehicle.  
All Renter Protection Services are subject to the renter complying with Hertz standard rental terms and conditions.  
All Pricing and Rates are subject to change with 30 days written notice.

**THIRD PARTY PROPERTY AND INJURY INSURANCE COVER** Third Party Property Liability Insurance is automatically covered under a third party property damage Master Policy executed by Hertz and is subject to the renter complying with all Terms and Conditions of the rental and payment of the Accident Damages Excess.

\*flight times must be advised to all Airport destinations as in some cases the car must be delivered to the Airport from another location.\*

#### **APPROVED PARTICIPATING LOCATIONS**

##### **Metropolitan region :**

Adelaide ADLC60, Adelaide AP ADLT50,  
Avalon AVVT50,  
Brisbane BNEC60, Brisbane AP BNET50,  
Bundaberg BDBC60, Bundaberg AP BDBT50,  
Cairns CNSC60, Cairns AP CNST50  
Canberra CBRC60, Canberra AP CBRT50,  
Coolangatta AP OOLT50,  
Geelong GEXC60  
Gladstone AP GLTT50,  
Hervey Bay HVBC60, Hervey Bay AP HVBT50,  
Mackay AP MKYT50,  
Maroochydore MCYC60, Maroochydore AP MCYT50,  
Melbourne MELC60, Melbourne AP MELT50,  
Newcastle NTLC60  
Noosa Heads MCYN60,  
Perth PERC60, Perth AP PERT50,  
Rockhampton ROKC60, Rockhampton AP ROKT50,  
Surfers Paradise BNEC62,  
Sydney SYDC60, Sydney AP SYDT50,  
Townsville TSVC60, Townsville AP TSVT50,  
Whitsundays - Airlie Beach WSYC60, Proserpine AP PPPT50

##### **Remote Region:**

Alice Springs ASPC60, Alice Springs AP ASPT50,  
American River (Kangaroo Is) KGCC63  
Ayers Rock AYQC60, Ayers Rock AP AYQT50,  
Broome AP BMET50  
Coffs Harbour CFSC60, Coffs Harbour AP CFST50  
Darwin DRWC60, Darwin AP DRWT50,  
Katherine KTRC60, Katherine AP KTRT50  
Kingscote (Kangaroo Island) AP KGCT50, Kangaroo Island KGCC60  
Kingscote Wharf (Kangaroo Is) KGCC62  
Kununurra KNXC60, Kununurra AP KNXT50,  
Pennshaw Wharf (Kangaroo Island) KGCC61

##### **4WD**

Alice Springs ASPC60, Alice Springs AP ASPT50  
American River (Kangaroo Is) KGCC63  
Ayers Rock AYQC60, Ayers Rock AP AYQT50  
Boondal (Brisbane) BNEN60  
Botany (Sydney) SYDC81  
Broome AP BMET50  
Burnie BWTC60  
Cairns CNSC80  
Darwin DRWC60, Darwin AP DRWT50  
Devonport DPOC60, Devonport AP DPOT50, Devonport Ferry DPOC6  
Essendon MEBC60, Essendon AP MEBT51  
Hobart HBAC60, Hobart AP HBAT50  
Katherine KTRC60, Katherine AP KTRT50  
Kingscote (Kangaroo Island) KGCC60, Kingscote AP KGCT50  
Kingscote Wharf (Kangaroo Is) KGCC62  
Klemzig (Adelaide) ADLC80  
Kununurra KNXC60, Kununurra AP KNXT50

Launceston LSTT50  
Penneshaw Wharf (Kangaroo Island) KGCC61  
Plympton ADLC83  
Werribee (Melbourne) MELS64  
Welshpool (Perth) PERC80  
Wynyard AP BWTT50

## **MULTI-HIRE**

It is mandatory for the words "Multi Hire" to be included in the remarks field of your reservation for each multi fire bookings. Only rentals of 3 or more days can be included in multi-hire. There is no time limit between rentals, provided they form part of the same Australian visit.

Multi-Hires are only available from the following locations:

Adelaide City/Adelaide Airport  
Alice Springs Airport/Alice Springs City  
Ayers Rock Airport/Ayers Rock City  
Brisbane City/Brisbane Airport  
Bundaberg Airport  
Cairns City/Cairns Airport  
Canberra City/Canberra Airport  
Coolangatta Airport  
Darwin City/Darwin Airport  
Katherine City/Katherine Airport  
Maroochydore City/Maroochydore Airport  
Melbourne City/Melbourne Airport  
Noosa Heads  
Perth City/Perth Airport  
Rockhampton City/Rockhampton Airport  
Surfers Paradise  
Sydney City/Sydney Airport  
Townsville City/Townsville Airport  
Whitsundays Proserpine/Airlie Beach

NOTE - A separate rental voucher and reservation is required for each sector. Each voucher must show the number of days for that particular hire and the total number of Multi Hire Days. Vouchers that do not show the additional multi-hire days information will be charged at the normal rate for the rental. It is important to note that no retrospective credits can be considered if vouchers are incorrectly issued. 4WD vehicles are not available for Multi-Hire.

## **DELIVERIES & COLLECTION FEES**

A delivery and collection service can be requested at most Hertz locations and is subject to availability, at the discretion of the Branch Manager.

The following conditions apply:

- No deliveries are available at Ayers Rock
- Class R is not available for delivery
- Deliveries are not available in Tasmania
- Delivery of class V,R is not available to the airport in Perth.

A fee of \$22 applies for each delivery and collection and can only be paid direct to Hertz. Cash cannot be accepted as a form of payment for deposits on vehicles delivered to Hotels. A credit card is required.

## **ADDITIONAL FEES**

The following location fees apply:

- Airport Concession Fee Recovery (ACFR) is charged on rentals commencing at most Airports throughout Australia. This charge is a percentage of the rental charges and varies from Airport to Airport.
- Vehicle Registration Recovery (VRR) this recovery reimburses Hertz for registration and compulsory third party insurance imposed by the various State and Territory Registration Authorities.
- Concession Fee Recovery (CFR) will be applied at the rental counter for rentals commencing at Ayers Rock Downtown. At time present CFR fee is 11% of rental charges.
- Administration Recovery (AR) this fee relates to administrative functions undertaken in respect of any rentals.

The administrative functions include the costs of collection and payment of taxes and duties for government bodies, the provision of IT systems and other administration costs associated with the rental. Administration Recovery may be charged on all additional amounts payable at the rental counter.

**ROADSIDE ASSISTANCE**

In the unlikely event of your Hertz vehicle being disabled, Hertz offers a 24 hour Roadside Assistance service. Please call 1800 996 010 if this service is required,

**VOUCHERS**

One voucher is applicable for each rental irrespective of length. Voucherless programs are available. Gift vouchers and other promotional vouchers are not acceptable as payment for additional services. Frequent Flyers points are not offered against the value of Inclusive Tour programs.

**REFUNDS**

No refunds will be issued on any unused portion of the inclusive tour voucher.

**NO SHOWS**

Where a client does not pick up his rental vehicle at the date and time confirmed on the reservation, Hertz reserves the right to charge a No Show fee equal to the cost of one rental day as per the reservation. For Class M vehicles a \$110(inc GST) no show fee will apply.

**OPTIONALS**

**CAMPING EQUIPMENT**

The Standard Camping package is available in conjunction with the Group R vehicle for a minimum 7 days. It is available from the following locations only: Broome and Kununurra. For further details please refer to the on-line Hertz Tour Operator Manual.

**CHILD SEATS**

Available on request, at A\$8.80 per day. Cost capped at A\$61.60 per rental. Rates inclusive of GST.

Baby Seats: 0-6 months

Child Seats: 6 months - 2 years

Booster Seats: 2 years and above

**LUGGAGE RACKS**

Not available

**MOBILE/IN CAR PHONES**

Not available

**HAND CONTROLS**

Available on request for Class D vehicles only. Available at all major airports and downtown locations. Three day advanced notice is required for installation. Hand controls are not available in the Northern Territory.

**INFRINGEMENT ADMINISTRATION FEE**

An Infringement Administration Fee may be applied to rentals where the renter has incurred a fine and where Hertz is required to process that fine. The Infringement Administration Fee is A\$33 including GST.

**TOLLWAY INFRINGEMENTS**

Most toll roads in Australia are fully electronic ie : there are no toll booths to pay with cash. If a renter chooses not to purchase available "e-passes" they will be liable for any applicable toll charges toll charges plus the Hertz Infringement administration fee.

**STANDARD TERMS AND CONDITIONS**

All rentals will be subject to Hertz standard Rental Terms and Conditions. Renters must execute and accept these terms and conditions (in the form prevailing at the time of rental) when they collect vehicles.

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